



## Samantha Grabham

Live-in Care Manager – Cheltenham & Gloucester

### Meet Samantha, your Live-in Care Manager for Cheltenham & Gloucester

#### About me

Hi, I'm Samantha. I'm responsible for supporting both carers and customers in the local community of Cheltenham & Gloucester and ensuring they are as happy as possible with their care placements and packages.

#### My experience and expertise

I have worked for Helping Hands for over 20 years, starting as a live-in carer and progressing to the role I hold now. To still be supporting those who began care many years ago is very rewarding and extremely beneficial for customers in regards to continuity. I lived nearby in Worcestershire for 25 years and have spent lots of time in Gloucestershire. I hope to continue delivering the highest quality service for those living in the area.

#### Qualifications

- Registered Managers Award (RMA)

#### Why I chose Helping Hands

Being a live-in carer provided me with a fundamental understanding of the role of a carer which I now utilise in my job as a Live-in Care Manager. I have held almost every role there is at Helping Hands over the years, and I have thoroughly enjoyed my time here. I think the service we provide is second to none, and I am very proud of my team of carers.

