



Nicholas Bennett
Branch Care Manager

Hello, my name is Nicholas Bennett

Branch Care Manager for Peterborough

About me

It is my responsibility to oversee, supervise and ensure the safe delivery of the very best care at all times ensuring our customers remain safe and independent in their own homes. It is important to me and my team to ensure that we provide tailored packages to suit our customers needs and in turn develop a strong working relationship between our team and the customer.

I was born in Whitefield, near Manchester, but moved away to complete my education at University and Post Graduate level. Eventually I relocated to Norfolk for a change of life and have lived in East Anglia since 2011. In 2022, I moved to Spalding where I live with my family. I am very much a "people person". Care is my second career, having worked in the legal sector for twenty-three years. In this time I experienced a whole cross section of society and people with needs. I always wanted to help and deliver the very best outcome for my customers. I felt that the law often forgot about people and became focused on profit. Now I get to genuinely make a difference to the quality of life of my customers through the brilliant carers that are part of the Peterborough team.

In my spare time I like walking, travelling and gardening. All of these get me outside in the fresh air away from my desk and e-mails!

My experience and expertise

I have worked in care since 2011 and started as a carer. Over a period of time, I progressed through a number of roles and was appointed the branch manager at Peterborough in September 2022. I am educated beyond degree level but appreciate that you never stop learning. Prior to working in care, I worked in the legal sector, ultimately owning and establishing my own legal practices. I worked in law for twenty-three years and during this time developed my management and people skills.

Why I chose Helping Hands

I came to Helping Hands as I had a feeling that the organisation was a place where I could make a difference. The company is dynamic and growing nationwide. It is committed to providing a premium quality care service and offers guidance and support to staff at all levels.

Asking for help and assistance is not seen as a weakness and when it is sought, it is freely given. In my experience not all organisations work this way.

For all staff, it offers the opportunity to build a career whilst doing something you love and giving back to our local community.