



## Michelle Dutton

Area Care Manager -North

### Hello, my name is Michelle

#### Area Care Manager - North Area 1

#### About me

I am currently the area care manager for North 1 region and I lead and inspire a fantastic team of branch managers who all share the same vision! We believe that life is better at home and we strive daily to make this happen and to offer our customers a five-star service.

We pride ourselves on our 'love our carers' mantra, and we know how important it is to give thanks and recognition to our front line workers. We are always learning and building upon our success.

I spend my spare time with my husband and my son; we enjoy family orientated activities as well as lots of sunny holidays!

My son has multiple disabilities and that is the main reason I chose the care sector as my vocation. I have utilised my own personal experience as I know first hand how important having the right care in place is, that is why my son is a customer of Helping Hands.

## **My experience and expertise**

I started my journey into the care sector over 10 years ago when I decided to complete a degree in Health and Social Care. My first role was a personal assistant for a young man with Duchenne muscular dystrophy. I then went on to work in various rewarding roles in a variety of different care settings such as learning disability, dementia, mental health and one of my most rewarding roles was a senior health care assistant for Marie Curie as palliative and end-of-life care as this is something I am very passionate about. I progressed quickly in the industry and I gained supervisory and line management experience.

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## Why I chose Helping Hands

I joined Helping Hands in 2017 as a care coordinator and I have progressed in my career thanks to the opportunities I have been given by the company to grow. I feel very privileged to be an area manager as I love empowering my team to strive to be the best versions of themselves, and I am proud that I work for such a caring and supportive company.