



Megan Conroy

Care Manager – Oldham

Meet Megan, your Care Manager for Oldham

About me

As the Care Manager for Oldham. It is my responsibility to ensure the branch is well-led, safe, effective, responsive and, most importantly, caring. This is so we can ensure that the best care is being delivered to our customers by our wonderful team of carers. My role includes carrying out assessments, maintaining care packages and providing continual support and supervision for those I work with. I'm always there to help all my customers or carers with anything they need.

My experience and expertise

I started in care on an end-of-life unit as a care assistant, working my way up to a senior care worker. I then went into domiciliary care and was soon recognised for showing an undoubtable level of compassion. This led me into a care manager role, which involved day-to-day operations such as recruiting and managing staff teams, managing budgets and ensuring that the quality of the services provided are exceeding CQC care standards.

After five years in the sector, I decided to further my career by undergoing a Bachelor of Science with honours degree in health and social care, allowing me to deepen my knowledge of practice and policy whilst building valuable confidence, resilience and expertise. With this comes a Level 6 in Leadership and Management, and I am excited to put my expertise to practice.

Why I chose Helping Hands

It is a real pleasure to become a part of the Helping Hands family – they have a fantastic reputation for their family values and ethos.

One of the best parts about my job is being able to meet people as passionate about this care sector as I am. It is a fast-paced environment which still requires a personal approach, and I love that we can make a difference to people's lives.

