



**Lisa Sims**  
Branch Manager - Chichester

## Meet Lisa, Branch Manager for Chichester

### About me

Hi, I'm Lisa. I am a very enthusiastic, passionate and caring person, and I am very proud to be the Branch Manager for Helping Hands Chichester. I am so lucky to lead such a positive and experienced team, and it's a pleasure to go out and meet with our existing and potential customers.

### My experience and expertise

I have worked in the care industry since 2012, starting as a carer and Client Coordinator before working my way up to Registered Care Manager through a number of care providers. I have worked alongside West Sussex County Council, mental health teams and dementia customers. This experience has given me a fantastic insight into social care – which is very different to private care.

I joined Helping Hands as Care Coordinator of the Chichester branch, and within six weeks I was promoted to Branch Manager.

I was inspired to join the care industry after my mother-in-law suffered from a terminal illness. After she passed away, I really wanted to make a difference to people's lives – and so I began my career as a carer.

I have experience in both live-in and domiciliary care, and I also have a Level 5 qualification and diploma in Leadership & Management and Health & Social Care.

### Why I chose Helping Hands

I joined Helping Hands because the ethos of the company is something that really resonates with me. The training and support from everyone in the team – especially in the south east region – is fantastic. I am so proud to be a part of this amazing company. Here at the Chichester branch, the door is always open.

