



**Katie
Gostelow**

Hello, my name is Katie Gostelow

Branch Manager, Newark, Central4

About me

My main responsibilities as branch manager involve meeting clients and together with my team creating a person-centred support plan ensuring all of their needs are met. I pride myself on running a safe service for my clients and carers and will always go above and beyond to ensure continuity of care.

Working with people and making a positive impact in their lives is what I find the most rewarding. I have always cared, I grew up the eldest of 5 girls and cared for my Grandad for many years. In my spare time I enjoy long walks with my dog and my children and settling down with a good book.

My experience and expertise

I have worked in the Health and Social care sector for many years. I began as a community care assistant and have worked in roles such as: Team leader, Care Coordinator and Deputy Manager. I took a break from care for a while but my passion to support and improve the well being of vulnerable individuals soon brought me home. In my role as branch manager at Helping Hands I get to be responsible for the growth of the business and all of the things that come with that but I also get to have contact with our clients and care for them.

Why I chose Helping Hands

I chose to join Helping Hands as I had heard many wonderful reviews. My journey so far has been full of support and I am proud that we achieved a 'GOOD' in our recent CQC Inspection. I am currently working my way through Level 5 in Management in the Health & Social Care Sector. What I love the most about my job role is being able to ensure that myself and my team are providing a safe and well led service to those who need us the most therefore improving quality of life and most of all making people feel special if only for a small amount of time in their day.