

The logo for Helping Hands is a purple circle containing the text "Helping Hands" in a large, white, serif font. Below it, in a smaller white sans-serif font, is "The Home Care Specialists". At the bottom of the circle, in a white sans-serif font, is "Est. 1989".

Helping Hands

The Home Care Specialists

Est. 1989



Karen Romans

Branch Manager - Torquay

Meet Karen, your Branch Manager for Torquay

About me

“Hello, I’m Karen. I am the Branch Manager for Torquay where I ensure that each of our customers receive a high standard of service and that our carers feel empowered and informed to fulfil their role.

“My career in care started when I was 16-years-old and volunteered at a local residential home where I would play Scrabble with a gentleman who was living with progressive multiple sclerosis. From that point forwards, I knew that I wanted to continue my career in the care industry and I wanted to make a positive difference to people’s lives.”

Experience

Karen has worked in the care industry for 17 years. For the first 7 years after leaving school, Karen worked as a carer in a nursing home before leaving the care industry to work in Management and Human Resources in the electronics industry. In 2009, Karen returned to the care sector as a carer before being promoted to care coordinator and, subsequently, joining Helping Hands as Branch Manager in 2019.

Throughout her career, Karen has received her Registered Manager Status with the Care Quality Commission (CQC), as well as a Level 5 qualification in Health & Social Care.

Why I chose Helping Hands

“I found Helping Hands when I felt that the time was right for me to seek new challenges and move forward with my career. After researching Helping Hands, reading that they have remained a family-run business throughout their 30 years and are a well-established care provider with an outstanding reputation, I wanted to become a part of that team.

“I am so pleased with my decision to join Helping Hands; the branch staff and care team are all so passionate about providing high-quality care and it’s amazing to be able to share that enthusiasm with them.”

