



Jodie Wilson

Head of Live-in Care - South East

Hello, my name is Jodie Foster

Head of Live-in Care for the South East.

About me

I am Head of Live-in Care for the South East. I have been with Helping Hands since December 2018, and I feel that the service we provide is fantastic. Having worked in the care sector for an extensive period of time, I am proud to say that Helping Hands is one of the most proficient organisations I have worked in. I am here to support my team of local live-in care managers and live-in care coordinators to ensure our customers are receiving the best possible standards of care.

I started my Helping Hands journey as a live-in care manager and covered Brighton, Eastbourne and Worthing, and from there I moved into the Head of Live-in Care position.

My experience and expertise

I have worked in care for a number of years and I have gained a wealth of experience from the different areas I have worked in. I started my care journey as a domiciliary carer visiting customers in homes and delivering care. From there, I was promoted to care coordinator in which I was responsible for mentoring a team of carers and coordinating carers' rotas and customer visits. Within 12 months of working as coordinator, I was promoted again to branch manager. I managed a team of 60 carers and five office staff. I then went on to manage four branches within the company as an area manager. I believe in leading the team from the front and supporting everyone to be the best version of themselves at work. If you support and train your carers to the highest possible standard, these standards will be evident in the quality of care our customers receive.

Why I chose Helping Hands

One of the main reasons I chose to work for Helping Hands was because I was so impressed with the reviews and stories from employees at Helping Hands. I was very impressed with the high quality and in-depth carer training provided at Helping Hands. The team of trainers ensure that only carers meeting their high standards pass the training which gives me confidence that our customers receive the very best care and support.

Helping Hands is such a great company to work for because they really respect and support their employees. I have real passion for live-in care and was very keen to join such an excellent team.