



Jackie Napier

Branch Manager – Dartford

Meet Jackie, your Branch Manager for Dartford

About me

Hello, I'm Jackie. As Branch Manager for the office in Dartford, I'm responsible for the office staff and team of carers, ensuring the service runs to exceptional levels, growing the business and developing everyone continuously - including myself!

I've always worked within the domiciliary care sector, but with council contracts. Helping Hands inspired me to take on a new challenge within the private sector

It fills me with pride to know that our clients are receiving an excellent range of services that are all designed to meet our customers' needs.

My experience and expertise

I first joined the care sector in May 2015. I've been a Recruitment Manager within domiciliary care, recruiting carers for a large branch. I was later promoted to Branch Manager, and have remained at that level since. I'm currently looking to develop my qualifications in care and hoping to start my Level 5 in Leadership and Management in Care soon.

Why I chose Helping Hands

I chose Helping Hands because I knew that I would have a great sense of pride in knowing that I am working for a company that won an award in 2018 for 'Best Places to Work'.

I enjoy helping all clients and feel immensely proud when I see how our clients are enabled to enjoy remaining in the comfort of their own homes and being as independent as possible. I enjoy developing our care staff with further training and experience alike, giving them the tools they need to provide a high quality of care.

