



Ian Gedge

Registered Branch Manager - Dulwich

Hello, my name is Ian

Your Registered Manager from Dulwich

About me

Hello, I'm Ian, the Registered Manager for Dulwich and surrounding boroughs including Southwark, Lambeth and Greenwich. I am responsible for overseeing all services provided, ensuring they are of the highest quality possible. I am also there to make sure that all of my carers feel supported and have undergone the necessary training.

I am the one accountable for the smooth running of the Dulwich branch and if at any point you need a chat, I am only a phone call away.

I enjoy visiting customers and discussing their care needs; if they're happy then I'm happy! I've lived in the local area since moving to London, which helps me to get to our customers in need. Meeting people and listening to their life stories and experiences is one of my favourite parts of my job.

In my spare time I like watching talent programmes like The Voice and X Factor; I also enjoy playing bingo, going to the cinema and cycling.

My experience and expertise

My career in care began when I was 18 years old. I applied for a carer role within a local private care home and I knew I had found a role that was to become my career. I was determined to develop my knowledge and skills and found myself working with physically disabled, mental health, young adults, children's home and finally finding my niche supporting adults with learning disabilities. I found this work very rewarding and cared for 3 adults with learning disabilities for 6 years.

I moved to London in 2006 and started work in an office environment for a large care agency as a care coordinator. My skills and experience were soon recognised and after a year I was promoted to Senior Team Leader and then Deputy Branch Manager. Over the next 15 years my job titles included Senior Contracts Manager, Branch Manager and finally Registered Manager.

My love for care has also been reflected in my studies achieving my Level 5 Diploma - Leadership for Adult Health & Social Care/Children & Young People's Services in 2015/2016.

Why I chose Helping Hands

I saw an advert for the Helping Hands Dulwich Branch Manager and here I am!

As a Manager I am responsible for ensuring that the staff and customers share a safe and happy experience with Helping Hands. I am passionate about provide high quality care and will ensure that my staff receive the best training, advice and support that we can offer them. Having been a carer for many years myself I have a real understanding and experience to be able to guide my staff to be the best they can be.