



## Debbie Allison

Branch Care Manager - Maldon

### Hello, my name is Debbie Allison

#### Branch Care Manager for Maldon

#### About me

As the registered branch manager at Maldon, my main responsibility is to ensure that we deliver high-quality, person-centred care to our customers, ensuring that their needs are met. In my role, I take compliance very seriously and always adhere to the CQC regulations to ensure that we provide a safe, effective, caring, responsive and well led service for both customers and my staff.

I wanted to work for Helping Hands because I liked the visions and values, they shared both for their customers and staff. Here at Helping Hands, we value our staff and ensure we promote and encourage growth and drive to ensure our staff are fully prepared and aware for every situation.

I am a married lady with two grown children. I have worked within social care my whole working life. I moved to Essex thirty-five years ago from Glasgow and I fell in love with Essex. In my spare time, I enjoy cross stitch, reading and spending time with my family. I am passionate about domiciliary care because I feel people deserve to live their lives the way they want and be able to continue to be part of the community with familiar surroundings – and with family and friends around them.

## **My experience and expertise**

I started my care journey at the age of seventeen. I worked for the NHS Several Hospital for a very long time until it shut down and people were reinstated back to the community. It was at this point I saw the difference between residential and social care living.

I then worked my way up to a senior carer, then a field care supervisor, then care manager, and now I find myself here at Helping Hands Maldon. Here, I feel fulfilled and supported to carry out my role to the best of my abilities and beyond.

## Why I chose Helping Hands

I chose to work at Helping Hands because I believe in the principals and the morals they have, and I feel honoured to be part of this team.