



**Craig Murray**

Registered Branch Care Manager - Blackpool

## **Hello, my name is Craig Murray**

**I am the Registered Branch Care Manager for the Blackpool branch**

### **About me**

My role at Helping Hands is to ensure we have the best care team to provide the best care to each of our customers. To achieve this, we need to ensure we select the right people, provide them with excellent support and provide all the tools required so we can provide the best service possible.

I have a varied work history which includes teaching, accounting before I started in care. Care is the role I have enjoyed the most and I am passionate about getting an amazing care team together and make a positive impact in our community and those who need our support.

I jumped at the chance to work for Helping Hands as the support they provide to their staff stands out in the care sector. I am excited with what I can achieve with a supportive team behind me.

Outside of Helping Hands is mostly time spent as a family with my wife and two boys. I also follow various sports, with my favourite sport being Formula One.

## My experience and expertise

I have worked in the care sector since 2014 and been a domiciliary care manager since 2016.

Before working in care, I worked in both education and accounting. Both have equipped me with skills that I find benefit me in this role.

My route into care came from accounting for a family-run domiciliary care company. When that company sold to a national company, I gained my Level 5 and developed into the manager for the service

As manager, I have overall responsibility for the service. This includes selecting caring people to join our service and making sure they have the support and tools to provide the best care possible.

## Why I chose Helping Hands

I joined Helping Hands because the support they offer all their staff stands out in the care sector. I believe that a care company should be caring and be supportive of their customers and their staff - that is the case here at Helping Hands.

I believe that being part of a supportive company will allow our team to focus on providing a high-quality service. We want all our customers to achieve and maintain the highest levels of independence with our support.

Working in care is a role where you can have a positive impact on so many people and provides job satisfaction.

I believe we can provide an environment where everyone is proud to work in our team. Our team should be rewarded for the positive things they do, and we should all have an opportunity to be part of something to be proud of.