



Bernie McCormick

Branch Manager – Worcester

Meet Berni, your Branch Manager for Worcester

About me

Hi, my name is Berni, and I am the manager for Helping Hands Worcester branch. I have only recently started working for Helping Hands, but I have a wealth of knowledge and experience and I am excited about meeting all the customers and staff. I am responsible for ensuring that we continue to provide the highest level of care and support to all our customers and potential new customers in the Worcestershire area.

My experience and expertise

I have 30 years' experience within the healthcare industry. I started my career as a care worker and worked my way up to management. I have developed a variety of skills throughout my career and many of them are transferable with the roles I have undertaken. I have a thorough understanding of the needs and requirements of both customers and care workers alike, and I have excellent communication and interpersonal skills, showing empathy and understanding within my role. I have vast experience of working with the elderly as well as providing care and support for clients who are held under the Mental Health Act.

My qualifications include an NVQ Level 2 and 3 in Direct Care, NVQ Level 2 in Special Needs, Leadership and Management Award Level 4 and a Level 5 diploma in Leadership for Health and Social Care and Children and Young People's Service.

Why I chose Helping Hands

I chose Helping Hand because of their values and its investment in people.

I am passionate about delivering the highest level of care within the community and I have a great team of carers who do this. I am driven to ensuring that we provide and deliver personalised care and have the customers at the very heart of everything we do.

